Action Item	14
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PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA COMMISSION DIRECTIVE

ADMINISTRATIVE MATTER		DATE	November 25, 2019
MOTOR CARRIER MATTER		DOCKET NO.	2019-363-E
UTILITIES MATTER	✓	ORDER NO.	2019-812

THIS DIRECTIVE SHALL SERVE AS THE COMMISSION'S ORDER ON THIS ISSUE.

SUBJECT:

<u>DOCKET NO. 2019-363-E</u> - <u>Inquiry Initiated by Commissioner Ervin to Investigate the Reported Sale of Customers' Personal Information to Third-Parties by Dominion Energy South Carolina, Incorporated</u> - Staff Presents for Commission Consideration a Request by Commissioner Ervin to Address the Reported Sale of Customers' Personal Information to Third Parties by Dominion Energy South Carolina, Incorporated.

COMMISSION ACTION:

DDECIDING Dandall

Move that we open a new docket and request ORS to investigate the matter concerning Dominion Energy's sale of its customers' personal information to a third party, who are using customer contact information to sell insurance by way of direct marketing solicitations here in South Carolina, and further request that ORS report back its findings or recommendations to the Commission as soon as practicable.

PRESIDING:	Kanuan				SESSION: Regular	11ME: 11:30 a.m.
	MOTION	YES	NO	OTHER		
BELSER		✓				
ERVIN	✓	✓			voting via telephone	
HAMILTON		✓				
HOWARD		✓				
RANDALL		✓				
WHITFIELD		✓				
WILLIAMS				<u>Absent</u>	Military Leave	

RECORDED BY: J. Schmieding

